

# Register and Manage Your Account

## Account Registration

When you register for a Suddenlink account online, you can access your email, billing statements, account information, sign up for paperless bills, customize your home page with local news and weather, and watch TV online with our new Suddenlink2GO™ service. Best of all it's FREE!

### How to register your Suddenlink account online at suddenlink.net:

**Step 1** Go to [www.suddenlink.net](http://www.suddenlink.net).

Select **“Don't have an account? SIGN UP NOW!”** in the log in box on the top right side.

Log In to Manage Your Account and Check Email.

Username  Password

▶ [Forgot your login?](#)

▶ [Don't have an account? SIGN UP NOW!](#)

**Step 2** At the registration page you'll need your 16 digit Account Number and Access Code. Both are located on your most recent Suddenlink bill. Complete the registration instructions.

**Register**

Fields marked \* are required.

Account Number:\*  (no spaces)

Access Code (PIN):\*

Need help finding your access code (PIN) or account number? [Click here.](#)

Type the word shown below:\*

[Try a different image](#)

Need help? [Contact us here.](#)

**suddenlink**  
Easy as counting to one.\*

**Speak your mind!**

Suddenlink wants to keep getting better so we want to hear from you.

There will be prizes:

- Cash incentives
- Gift certificates
- Sweepstakes drawings

Visit [Suddenlinkpanel.com](http://Suddenlinkpanel.com) to join the conversation! It's Easy.

LET'S WORK TOGETHER.

**CONTACT US: XXX-XXX-XXXX | suddenlink.com**

Service Period	Due Date	Amount Due
00/00 - 00/00	00/00/2011	\$108.63

Access Code - 0000  
Account Number: 000-0000-0000000000

Service Address:  
123 Any Street  
Anytown, ST ZIPXX-XXXX

**PAYMENTS**

MONTHLY CHARGES	AMOUNT
PARTIAL MONTH CHARGES	0
MOVIES AND EVENTS	0
ONE-TIME CHARGES	0
ADJUSTMENTS	2.95
TAXES AND FEES	7.99
<b>Total Due on 00/00/2011</b>	<b>\$108.63</b>

**Your access code (PIN) can be found here.**

**Your account number can be found here.**

By bundling, you saved \$30<sup>00</sup> this month!

**Easy. Better. Different.**

**suddenlink**

**Step 3** Next, complete your user account information. Create your user name and password. You need to provide an alternate email address and challenge question. These are used to retrieve a forgotten password. This will also allow you to set up suddenlink.net online parental control ratings for movies,TV, and music. These ratings are for Suddenlink2GO content online and do not effect your set-top box parental control ratings. Once complete, verify your entries and click continue. You are now signed up.

**Primary User Registration**

You are creating your "Primary" user account. The Primary will be able to change settings, add/delete accounts and access online billing. Secondary accounts will have select capabilities to control their own account, but not have access to other accounts or have access to online billing.

Fields marked \* are required.

**LogIn Information**

User Name:\*  [User Name may consist of a-z, 0-9 and a single dot (.)]

Password:\*  [Max 20 characters; No special characters allowed.]

Confirm Password:\*

**User Information**

Title:

First Name:\*

Last Name:\*

Alternate e-mail Address:\*

Challenge Question:\*  [Select a Question]

Challenge Response:\*  [Make sure your answer is memorable to you.]

What suddenlink.net Parental Control ratings would you like available for the following:

Highest Movie Rating:\*  [Select MPAA Rating] Movie MPAA Ratings

Highest TV Rating:\*  [Select TV Rating] TV Parental Guidelines

Allow Unrated Content:

**Step 4** Now that you have signed up for a Suddenlink account, you can set up your email, view online billing options, sign up for McAfee Security Suite, and add Webpace. Select **"Billing Options"** to view your statement, sign up for paperless billing, pay your bill online, authorize automatic monthly payments.

**Create New User | My Internet Usage Summary**

**BILLING OPTIONS**  
Auto-Pay Online Payments  
View Bills  
 Signed Up!

**EMAIL**  
Get FREE Email!  
 Signed Up!

**SECURITY**  
Protect your PC and Privacy with McAfee FREE!  
 Sign Up Now!

**WEBSpace**  
 Sign Up Now!

Get the Suddenlink Toolbar for FREE.  
Your search. Your email. Your news. Wherever you go.  
[Click here for more information.](#)

Primary Account Settings:

Name:	Jim Belushi (Primary)	Edit Profile
User ID:	eurtest	Change Password
Email:	jimbelushi@suddenlink.net	
WebSpace:	Add	
McAfee:	More Info	
Secondary Account:	Add	

**ACCOUNT OVERVIEW** **BILL PAY** **VIEW STATEMENT** **PAPERLESS OPTION**

**Account Summary**

**Important information for customers using automatic payments:** The charge to your bank or credit card will now come from Suddenlink Communications. Going forward, you will receive a monthly statement. If you would prefer to go paperless, after registering, please go to **"Billing Options"** and select the **"Paperless Option"** tab.